



PRINCIPLE No.1

## EVERYBODY'S HUMAN, AND THAT'S A GOOD THING.



We recognize the human potential that every one of us brings to our roles at Biogen. We want to create opportunities for each one of us to fully realize that potential.

PRINCIPLE No.2

## PEOPLE WANT TO DO A GOOD JOB.



No one comes to work to fail. Employees should have the tools to help them be successful and identify the most effective methods for completing tasks.

PRINCIPLE No.3

## AS HUMANS, WE ALL MAKE MISTAKES.



While it's impossible to eliminate all mistakes, we can identify ways to keep them from happening. And when they do happen, we can reduce their impact.



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## ERRORS ARE PREDICTABLE, MANAGEABLE AND PREVENTABLE.



Human Performance provides employees with the tools, tasks and operating environment to effectively identify and eliminate errors before they happen.

PRINCIPLE No.5

## THE CAUSES OF TOMORROW'S EVENT EXIST TODAY.



What's the key to a successful outcome? Look for where we need to improve, with the goal of eliminating the chance of having tomorrow's event.

PRINCIPLE No.6

## PEOPLE CAN PERFORM ONLY AS WELL AS THE SYSTEM THEY WORK IN.



It's our responsibility to create a safe, reliable, effective working environment for our employees and to make sure they have what they need to do their jobs successfully.



HUMAN  
PERFORMANCE



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